



TERMS AND CONDITIONS

1. General

The Client accepts, for each and every contract it enters into with MULTILINGO, the general terms and conditions described below, which take precedence over any other document and over his/her own terms and conditions.

2. Quotations and contracts

Every quotation remains valid for (30) days. The translator reserves the right to modify the rates and/or delivery times in respect of the agreed terms and conditions, after having informed the Client thereof.

The contract between the Client and MULTILINGO enters into force only upon written acceptance of the quotation or – if no quotation has been provided – upon written request for a translation that has also been confirmed in writing by the translator.

3. Intellectual property

The translation remains the exclusive property of MULTILINGO until payment has been made in full.

4. Payment

Unless otherwise stated and agreed with MULTILINGO, the amount of the invoice is net, without discount and payable within 30 days of the date of the invoice.

In the event of late payment, the Client is deemed immediately and without notice to be in default as from the date of the default until the date of payment in full.

In the event of legal or extra-legal collection costs, the amount collected will be increased by 10 percent.

5. Modification/cancellation of an order

Every delivered translation that has been used by the Client in any manner whatsoever is considered to be an accepted translation.

The Client has up to ten (10) days after receiving the translated or revised text in which to dispute the quality of the translation. After that time, the translation is deemed to have been correctly translated and no further complaint may be submitted.

All forms of proof of delivery (post, fax or email) shall be accepted for this purpose by the Client. Should any changes need to be made to the delivered translation, this does not release the Client from the obligation to pay.

Requests for any changes to the delivered translation must be made to MULTILINGO, which will implement them. Should the Client himself/herself make any corrections or changes to the translation, the price will under no circumstances be revised.

If the Client makes changes to a text of which the translation has already been delivered, this will be regarded as a new quotation for a new potential order.

6. Confidentiality

MULTILINGO is committed to complete confidentiality with regard to the information contained in the documents provided for translation and/or processing and information concerning the Client.

7. Applicable law

Any dispute will be subject to judgment by the competent judge in The Netherlands.

8. Responsibility/liability

MULTILINGO's responsibility is limited to the amount of the invoice.